

Remote Control

When your session partner is showing his screen, Remote Control enables you to control his computer with mouse and keyboard commands. Only applications and screen elements that the session partner has released for transfer can be controlled remotely.

 **Important:** Remote Control rights can be revoked at any time by pressing security key F11.

1

You must be showing your screen in order to grant Remote Control rights to others.

As a viewer, you do not have the ability to grant yourself remote control rights.

2


Activate Remote Control rights while showing your screen.



Click on "on" in the Mini-panel or in the upper area of Control Panel.

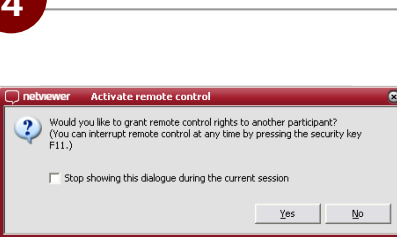
3

As the Consultant, you can request Remote Control rights from others.



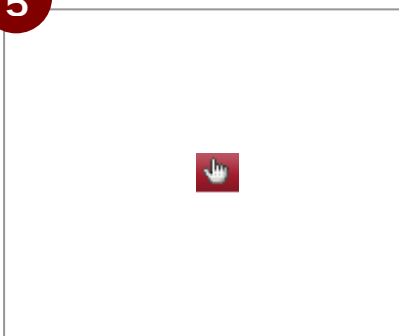
Click on "on" in the upper area of the Control Panel.

4



The session partner will then see a dialog box that asks him to approve the granting of remote control rights. If he confirms the query, you will receive Remote Control rights.

5



A small hand-shaped symbol in the title bar of the Netviewer window tells you that you currently have Remote Control rights.