















## 4. Custom online seminars

In addition to our online training suites with a graduation certificate, Netviewer Academy also holds customized online training events that are designed specifically according to your needs.

Examples of custom online seminars:

- Training for administrators
- Training on all Netviewer products
- Training for on-premise customers
- Designing and preparing PowerPoint presentations in conjunction with Netviewer

<b>Objectives:</b>	<b>Individualized objectives</b>
<b>Target group:</b>	<b>Employees from all areas of your company</b>
<b>Seminar length:</b>	<b>1 1/2-hour online presentation plus 1-hour follow-up</b>
<b>Place/Time:</b>	<b>Online, per agreement</b>
<b>Price:</b>	<b>425 €</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

## 5. Training specials

In addition to our regular line of courses, Netviewer Academy also holds special training events on interesting topics. Internal and external experts convey special qualifications related to online collaboration.

Visit the Academy website at [www.netviewer-academy.com](http://www.netviewer-academy.com) for the updated program. It's worth taking a look!

### 5.1. Training special: Digital Moderation

In the Digital Moderation training special, recognized experts convey strategies and tricks for capturing the attention of your audience and encouraging active participation. Topics include everything from creating a professional framework for your presentations to successful execution.

<b>Objectives:</b>	<b>Professional presentation design and moderation</b>
<b>Target group:</b>	<b>Employees in management, marketing, sales, and HR</b>
<b>Seminar length:</b>	<b>One session of 1 hour</b>
<b>Place/Time:</b>	<b>Online</b>
<b>Price:</b>	<b>59 € per event and participant</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

## **5.2. Expert coaching: hold Webinars with confidence**

Netviewer Webinar experts are ready to develop a custom training program specifically for you and your company. Learn all about Webinars for marketing, training, or events, depending on your needs.

During the theory portion of the training, Netviewer experts tell you what to consider when designing, planning, executing, and following up on a Webinar. After coming up with a concept, your expert coach will begin the practical portion of the training by showing you how to create your first Webinar and provide guidance for a successful dress rehearsal. When the big day arrives for your first Webinar in front of a “real” audience, your personal coach will remain by your side as co-moderator.

Individualized online content:

- Developing Webinar concepts
- Joint creation of your first Webinar
- Dress rehearsal for your first Webinar

Additional service:

- Online support as co-moderator during your first Webinar

<b>Objectives:</b>	<b>Confidently and independently conceptualize, plan, execute, and follow-up on Webinars</b>
<b>Target group:</b>	<b>Employees in management, marketing, sales, and HR</b>
<b>Place/Time:</b>	<b>Online</b>
<b>Price:</b>	<b>790 €</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

## 6. On-Site Training

Looking for personalized consultation or on-site training? No problem. **Netviewer Academy** is ready to provide **custom on-site training**.

Certified Netviewer experts will train your employees at your company's location. For example, they can train your help desk employees. During our **Netviewer Power Training** events we convey condensed expert knowledge to you and your employees so you can reach your objectives faster! All Power Training events stress hands-on learning instead of pure theory.

Concentrated Power Training is aimed at users and IT personnel. Netviewer Experts show you the best way to administer Netviewer solutions and implement them in your own system landscape. Participants learn professional methods for using online collaboration solutions.

### **6.1. Power Training: "First Level Support" training for customers with Netviewer enterprise solutions**

Power Training events are tailored specifically for your company and are designed to teach system administrators how to implement Netviewer products within your company's internal help desk. When the training is over, your support employees will have the ability to help users resolve all types of questions related to Netviewer products.

#### **Training contents:**

- Architecture and system requirements
- Security of Netviewer solutions
- Administration of Netviewer solutions
- Successful troubleshooting
- Assistance by Netviewer support team
- Real-life examples

*Real-life, interactive training with a high proportion of hands-on work*

<b>Objectives:</b>	<b>Qualifications as a "First Level Support" technician for Netviewer products</b>
<b>Target group:</b>	<b>Help desk employees, support employees, administrators</b>
<b>Training location:</b>	<b>On-site at your company</b>
<b>Length of training:</b>	<b>1 day</b>
<b>Price:</b>	<b>1.200 €</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

## **6.2. Power Training: Optimized implementation of Netviewer enterprise solutions**

Our Power Training is tailored specifically to your company's needs and teaches administrators how to implement Netviewer solutions in your internal system landscape. Certified experts convey tips and tricks that help participants integrate Netviewer into an internal IT landscape as quickly as possible.

### **Training contents:**

- Architecture of Netviewer solutions
- Server components and placement within the network
- Netviewer Server and corporate security
- Administration of Netviewer solutions
- Successful troubleshooting
- Assistance by Netviewer support team
- Real-life examples

*Real-life, interactive training with a high proportion of hands-on work*

<b>Objectives:</b>	<b>Integrate Netviewer servers into your internal system landscape</b>
<b>Target group:</b>	<b>Administrators, IT employees</b>
<b>Training location:</b>	<b>On-site at your company or at Netviewer</b>
<b>Length of training:</b>	<b>1 day</b>
<b>Price:</b>	<b>1.200 €</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

### **6.3. Power Training: Netviewer Support**

Our Power Training sessions are tailored specifically to your company's requirements. Participants learn from certified Netviewer experts about the benefits, functionality, and opportunities of using Netviewer Support. Participants who complete the training will have the ability to provide professional assistance with Netviewer Support, such as when employees pose questions to your internal help desk.

#### **Training contents:**

- Functions and operation of Netviewer Support
- Security and Netviewer Support
- Areas of application
- Examples of best practices
- Tips & Tricks

*Real-life, interactive training with a high proportion of hands-on work*

<b>Objectives:</b>	<b>Qualify support employees to be Netviewer Support specialists</b>
<b>Target group:</b>	<b>Support employees</b>
<b>Training location:</b>	<b>On-site at your company</b>
<b>Length of training:</b>	<b>1 day</b>
<b>Price:</b>	<b>1.200 €</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

#### **6.4. Power Training: Netviewer Meet**

In this custom tailored Power Training event, participants learn about the benefits and opportunities of using Netviewer Meet as well as proper working methods. Participants who finish this course will have extensive knowledge about the Netviewer Meet web conferencing solution and will be able to use it effectively to reduce travel expenses and improve corporate communications.

##### **Training contents:**

- Functions and operation of Netviewer Meet
- Security and Netviewer Meet
- Areas of application
- Examples of best practices
- Tips & Tricks

*Real-life, interactive training with a high proportion of hands-on work*

<b>Objectives:</b>	<b>Efficient use of Netviewer Meet</b>
<b>Target group:</b>	<b>Employees and managers involved with commercial activities</b>
<b>Training location:</b>	<b>On-site at your company or at Netviewer</b>
<b>Length of training:</b>	<b>1 day</b>
<b>Price:</b>	<b>1.200 €</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

### **6.5. Power Training: The right way to plan, organize, and hold Webinars**

Webinars are a great way to generate qualified leads for your sales department. This Power Training event is tailored specifically to your company's needs. It shows you everything you need to know to properly plan, hold, and follow-up on Webinars. Participants who complete this training will be qualified to hold their own professional-quality Webinars.

#### **Training contents:**

- Conception and planning of Webinars
- Holding and following-up on Webinars
- How to avoid common mistakes
- The do's and don'ts for moderators
- Using Webinars to generate leads
- Other applications for Webinars
- Examples of best practices

*Real-life, interactive training with a high proportion of hands-on work*

<b>Objectives:</b>	<b>Learn how to hold your own professional-quality Webinars</b>
<b>Target group:</b>	<b>Marketing and sales employees, teachers, and managers</b>
<b>Training location:</b>	<b>On-site at your company or at Netviewer</b>
<b>Length of training:</b>	<b>1 day</b>
<b>Price:</b>	<b>1.200 €</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

## 7. Brain Workshops and consulting services

Are you looking for a way to lower your company's expenses or broaden your customer base with online collaboration tools? Our Brain Workshops and consulting services accompany you during each step of the process, from planning to execution. All services are adapted specifically to your needs.

### 7.1. Brain Workshop: The best way to launch Netviewer at your company

Our Brain Workshops teach decision-makers what they need to consider when launching online collaboration solutions throughout a company. After completing the workshop, they will be familiar with the benefits of web conferences and have the ability to identify and avoid implementation risks.

#### Training contents:

- Benefits of web conferences
- Examples of best practices
- Creating plans for launching the solution
- Factors of success and risks
- The right way to measure success
- How to avoid common mistakes
- Efficient user training

<b>Objectives:</b>	Successfully starting an online meeting culture
<b>Target group:</b>	IT managers, other managers, managing directors
<b>Location:</b>	On-site at your company or at Netviewer
<b>Length of workshop:</b>	1 day
<b>Price:</b>	1.200 €
<b>Registration:</b>	<a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a>

## **7.2. Brain Workshop: Identifying uses & opportunities to save money**

Brain Workshops designed specifically for your company will introduce you to the many ways to use web conferences. Our experts will then help you identify and evaluate opportunities to save money at your company. At the end of the Brain Workshop, you will have specific, implementable plans.

### **Training contents:**

- The benefits of web conferencing solutions
  - Examples of best practices
  - Identifying opportunities for use
  - Evaluating and defining objectives
  - Quantifying opportunities to save money
  - Identifying potential risks
  - Finding multiplication effects
  - Defining responsibilities
  - Preparing internal communication
- and much more

<b>Objectives:</b>	<b>Reducing expenses and increasing productivity at your company</b>
<b>Target group:</b>	<b>Decision-makers, managers, managing directors</b>
<b>Location:</b>	<b>On-site at your company or at Netviewer</b>
<b>Length of workshop:</b>	<b>1 day</b>
<b>Price:</b>	<b>1.200 €</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

### **7.3. Consulting: Full service during execution of your Webinars**

Take advantage of personalized support from Netviewer's Webinar experts. Experienced Netviewer consultants will stand by your side during every phase of your project, from planning to execution and moderation.

#### **Training contents:**

- Conceptual planning and production of your Webinar
  - Moderator coaching
  - Technical consultation and support, even during the Webinar
  - Administration of your Webinar
  - Custom services by agreement
- and much more

<b>Objectives:</b>	<b>Personalized assistance with Webinars</b>
<b>Target group:</b>	<b>Directors of marketing and sales, managing directors, trainers</b>
<b>Location:</b>	<b>On-site at your company or at Netviewer</b>
<b>Length of workshop:</b>	<b>1 day</b>
<b>Price:</b>	<b>1.200 €</b>
<b>Registration:</b>	<b><a href="http://www.netviewer-academy.com">www.netviewer-academy.com</a></b>

# Overview of Netviewer Academy

## 8. Overview of user groups and Netviewer products

For:	Netviewer Meet	Netviewer Support	Netviewer Webinar	Type
<b>Prospects</b>	<b>Introduction</b> (free)	<b>Introduction</b> (free)	<b>Introduction</b> (free)	<b>Online</b>
<b>User</b>	<b>Training Suite</b> (299 €)	<b>Training Suite</b> (299 €)	<b>Training Suite</b> (299 €)	<b>Online</b>
	<b>Power Training:</b> user/key user training (1200 €)	<b>Power Training:</b> user/key user training (1200 €)	<b>Power Training:</b> user/key user training (1200 €)	<b>On-site</b>
	<b>Training Special:</b> Digital Moderation (59 € per event and participant)	<b>Custom training events</b> by agreement (425 €)	<b>Expert coaching:</b> Hold Webinars with confidence (790 €)	<b>Online</b>
<b>Administrators</b>	<b>Training Suite</b> (299 €) <b>Master Seminar:</b> Digital Moderation (299 €)	<b>Training Suite</b> (299 €) <b>Custom training events</b> by agreement (425 €)	<b>Training Suite</b> (299 €)	<b>Online</b>
	<b>Power Training:</b> "First Level Support" training for customers with Netviewer enterprise solutions (1200 €) <b>Brain Workshop:</b> The best way to launch Netviewer at your company (1200 €)	<b>Power Training:</b> user/key user training (1200 €)	<b>Power Training:</b> The best way to implement Netviewer enterprise solutions (1200 €)	<b>On-site</b>
<b>Decision-makers, managers, managing directors</b>	<b>Brain Workshop:</b> The best way to launch Netviewer at your company (1200 €) <b>Brain Workshop:</b> Identifying opportunities for use and savings (1200 €)		<b>Consulting:</b> Full service during execution of your Webinars (1200 €)	<b>On-site</b>

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